## **EUROPEAN LEAN EDUCATOR CONFERENCE** Conference Day Two - 14<sup>th</sup> September 2016 University of Buckingham, Chandos Road Buildings, Station Road, Buckingham MK18 1AL

14 <sup>TH</sup> SEPTEMBER 2016							
08:30-09.00	Registration & Coffee – Rooms CRB2/3 (1st Floor)						
Streamed presentations in IFLH, Sunley Lecture Theatre, Medical Theatre & Room CRB4/5 (30 mins, plus 5 mins questions and 5 mins to change rooms)							
09:00 - 9:40	IFLH (ground floor)	Medical Lecture Theatre (basement)	Sunley Lecture Theatre (ground floor)	Room CRB4/5 (ground floor)			
	Prof.Dr Christoph Roser, Karlsruhe University of Applied Sciences: Taiichi Ohno's Chalk Circle in the Office	Mark Pyne, Ingersoll Rand: Pursuit of Excellence in Shared Services: A Case Study of IRI	Dr Steve Martin & Dr Gazelleh Moradi, Coventry University: Lean in Universities – Stakeholder Voice, Stakeholder Value	Adam Blackwood  New Perspectives Through New Technology Lenses (Technologies for Leaner Ideas in Education)			
9:40 – 10:30	Peter Willats, Institute for Production Systems, Technical University of Dortmund: A Learning Pathway from Lean Management towards Factory Physics	Owen Berkeley-Hill, Indian Institute of Technology, Bombay: Getting Lean Back on Track	Lopamudra Mahapatra, InfoSys Ltd: Lean Ways of Serving a Global IT Services Company	Ed Clements, Team Integra Solutions, Chris Thomson, Freelance Consultant & Tim Evans, Lean4Learning Ltd: Improving or just Proving? Value For Time, Real Kaizen and Quality Improvement for Further Education			
10.30-10.50	BREAK: Refreshments served in Rooms CRB2 & 3 on 1 <sup>st</sup> Floor						
10:50- 11:30	Maria Pai Caraccia, Panalpina: Are Lean training programs a plug and play for any business?	Rhian Hamer, UK Ministry of Justice: Continuous Improvement in the public sector – From Capability to Practice	Ameer Robertson, Kings County Health & Hospitals Corporation, New York: Deep Lean Learning: How the Legal Service Industry Can Reinvent Itself for Long-term Sustainability	Rachel McAssey & David Speake, Process Improvement Unit, Sheffield University: Lean in Higher Education: Concerns, Causes and Countermeasures			
11.30-12.10	Simon Elias, Lean Competency System: Teaching Lean in Public Services	Prof. Dr. Ralph Kriechbaum, University of Applied Sciences Rosenheim & Dr Thomas Uhlmann, Fidelio Healthcare Partners: Genuine and Sustainable Implementation of Lean Management in an Industrial Organization – The Story of a Successful Practical Approach	Dr Steve New, Said Business School & Hertford College, Oxford University: Teaching Lean Concepts for Legal Services	Viktoría Jensdóttir, University Hospital of Iceland: Getting employees of all industries excited to learn about Lean; the usage of the Lean School at Iceland.			
12:10-12:50	Pia Anhede, Revere AB & Jonas Ingby, Tetra-Pak Packaging Solutions: Improving organisational capability and develop new behaviours in product development through Kata	Adrian Ruth & Matthew Robinson, BBC Spark - BBC Broadcasting House: Teaching lean at the BBC – Making traditional lean concepts relevant in a creative world.	Mathias Michalicki, Technology Center PULS. Stefan Blöchl, & Prof. Dr. Markus Schneider, University of Applied Sciences, Landshut Using a Simulation Game in the PULS® Learning Factory for Teaching Main Principles of Accounting for Lean	Olga Andreeva, Japan Cenyter Kaizen, Russia: School of New Generation			

## **EUROPEAN LEAN EDUCATOR CONFERENCE** Day Two Cont'd - PM

12:50-13.50	LUNCH: Buffet lunch served in Rooms CRB2 & 3 on 1st Floor						
13:50-14:50	IFLH (ground floor)  KEYNOTE SPEAKER:  Professor Tony Bendell, Services Limited Nottingham & The Anti-Fragility Academy: Does Lean Need an ISO Standard?						
	IFLH (ground floor)	Medical Lecture Theatre (Basement)	Sunley Lecture Theatre (ground floor)	Room CRB4/5 (ground floor)			
14:50-15:30	Dr Ir. Jannes Slomp, University of Applied Sciences, Netherlands: Product Architecture Mapping - Methodology and Teaching Program for the Improvement of Discrete Products	Dean Marshall, Lego: Shifting the paradigm: Bringing lean thinking principles and practices to the service industry	Rob Collins, Denox Ltd & John Blincow, Lloyds Banking Group: Rolling out a LCS accredited Continuous Improvement Academy for Lloyds Commercial Bank in 90 days	Anna Possio, Leannovator: Toyota Kata at School: The Challenge of Developing "Scientific Teachers"			
15:30-15.50	BREAK: Refreshments served in Rooms CRB2 & 3 on 1st Floor						
15:50-16:30	Suzanne Nuttall, Mizkan Euro Ltd: Not Just a Fireside Chat	Pia Anhede, Revere AB & Tobias Ericsson, Newbody AB: Lean transformation, driving training and learning	Pam Scarry & Josina Bowering, HMRC: Our Journey" Learning to Adapt not Adopt	Roy Stratton, Nottingham Trent University: Managing complex patient flow using buffer management			
16:30-17:10	Denis Becker, Fastpaced Lean Coaching Ltd & Dr Philip Pearson, Northampton NHS Trust & Leicester Medical School: Training within Industry in the NHS - 1948 to 2016. Does TWI have a place in the modern NHS?	Judith Enke, Joachim Metternich & Michael Tisch, Darmstadt University of Technology, Germany: A guide to develop competency-oriented Lean Learning Factories systematically	<b>Dr Mads Bruun Larsen, University of Southern Denmark:</b> A model and method for customization of Simulation Games	Stephen McComb, NI Connected Health Innovation Centre, University of Ulster: Applying Lean to Healthcare Delivery for Long Term Conditions such as Heart Failure by Investigation Value Streams & the Role of Technology			
17:10hrs	CLOSE	CLOSE	CLOSE	CLOSE			